Booking Conditions

Reservations of accommodation are accepted by the Proprietor of 'Pebbles' on the following conditions.

1 General

The hiring contract is between the Hirer and the Proprietor of 'Pebbles' and shall be deemed to be made subject to these conditions of hire. The contract of hire is not effective until despatch to the Hirer of written confirmation of a booking.

2 Authority to sign

The person who signs the booking reservation form certifies that he or she is authorised to agree the Booking Conditions on behalf of all persons included on the Reservation Form, including those substituted or added at a later date. The signatory must be a member of the party occupying the property and must be 18 years of age or over. Bookings cannot be accepted from parties of young people under 18 years of age.

3 Payment

Bookings will be confirmed upon receipt of the requires deposit payment. The Balance of Hire will be due for payment 21 days before the holiday commencement date. However, if the booking is made within 28 days of the holiday commencement date, the full accommodation rental will be required. The Proprietor reserves the right to cancel a holiday where full payment has not been received less than 14 days before the holiday commencement date.

4 Confirmation of booking

Once confirmation of a booking has been issued, the Hirer is responsible for the total price of the holiday.

5 Booking cancellation

Cancellation and Curtailment Protection Insurance is strongly advised. Hirers should make their own arrangements for Cancellation and Curtailment Protection Insurance. If the Hirer wishes to cancel a booking and the reason for cancellation is outside the cover provided by the policy (or if no insurance has been taken out), then notice should be given immediately by telephone, followed by a confirmatory letter. Upon receipt of this letter the Proprietor will (without any obligation to the Hirer) use his best endeavours to obtain a replacement letting and if such replacement is obtained, will then refund to the Hirer any monies paid less any re-advertising or other costs. If the Proprietor is unable to relet he shall be entitled to retain all payments already made and to recover, if not already paid, the balance of the hiring charge.

6 Motor car and personal belongings

Baggage and personal belongings are at the Hirer's risk at all times, and no responsibility can be accepted for loss of or damage to any vehicle or its contents.

7 Party size

The booking is for the party specified on the Booking Form. Under no circumstances may more than the maximum number of persons, as stated in the Brochure, occupy 'Pebbles' except by prior written agreement with the Proprietor (in which case a charge may apply). The Proprietor reserves the right to refuse admittance if this condition is not observed. In addition, the Proprietor reserves the right to refuse or revoke (before or during the holiday) any bookings from parties which may in his opinion (and at his sole discretion) be unsuitable for 'Pebbles'.

8 Hirer's responsibilities

The Hirer agrees:

(i) To pay for breakages, losses or damage to the property before departure (minor damage or breakage will not normally be charged)

(ii) to take good care of the property and leave it in a clean and tidy condition at the end of the tenancy (particular attention must be given to the kitchen, ensuring that all equipment and utensils are left clean and tidy).

(iii) to permit the Proprietor or his Agents reasonable access to the property to carry out any urgent maintenance.

9 Availability

The Hiring Contract is made on the understanding that the property and its facilities will be available for the dates stated. In the unlikely event that the property is not available through events arising outside the control of the Proprietor, then it may be necessary to cancel the booking. The Hirer will be advised of any such circumstances as early as possible and the Proprietor will refund all monies paid in full – but the Hirer will have no further claims against the Proprietor.